



Senior Executives rate Trust either a 9 or 10 (10 being the highest) in terms of it's importance in any business or personal relationship.



- However, very, very, few have ever taken a *Course in Trust*.
- When asked: "If you wrote down all you knew about Trust, how much would you write?" the typical Senior Executive states: "About ½ page."
- How can this be so? For something so important, it's not taught at any level of school – high school or college.

Trust is Broken in America

- **Our Institutions are Crumbling**
- **Our Youth are Disintegrating**
- **Our Leadership is Failing**
- We Must Take Action



The Most Trusted Institutions

Here's the Good News:

"% Trust all" or "Most of the time"



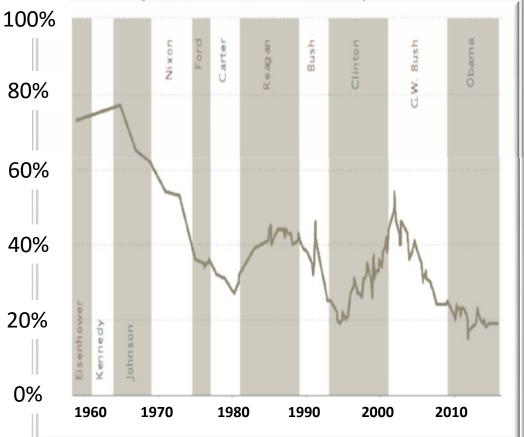
But it doesn't get better...

Source: Gallup Poll Dec 2015



Was it always this bad....?

% who Trust Government in Washington "Most" or "All of the Time"

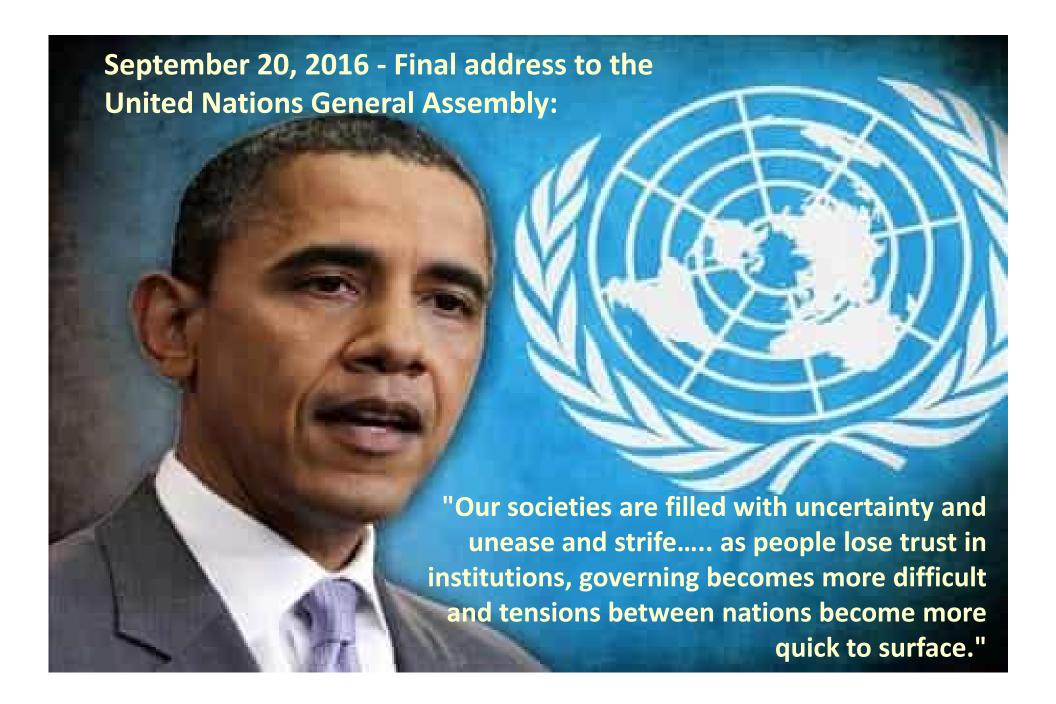




Source: Pew Research Foundation

Note: Canadian Trust in Government stands at 44%, EKOS poll, April 2016





How do Local Communities Fare?



* Organized Religion was the most trusted institution in America during the 1970s & '80s with 66% trust ratings







11





Why is Trust in American Institutions so important?

Institutions Transfer the Values, Standards of Excellence, and Knowledge of American Culture from one generation to the next.



1 min

If you were a



- Given these indicators....
 What would you predict for the future?
 - Smooth Sailing?
 - Rough Waters?
 - Crew Mutiny?
 - Leaks Below the Waterline?
 - Structural Damage?



If you were a Doctor

 And if National Institutions were Organs in the Human Body, given the trust levels and the trends, what would be your:

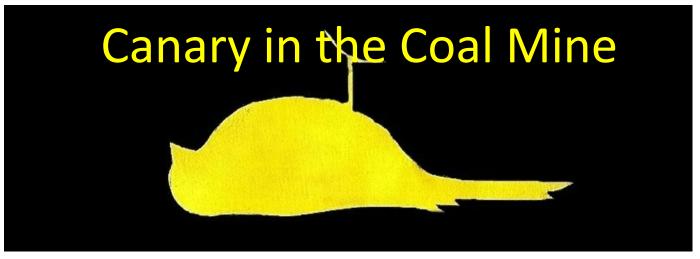
– Diagnosis?

– Prognosis for Survival?



"Sentinel Species"





Sentinel Species -- Youth in Peril

When Institutions Fail Values Disintegrate & Civilizations Decline **Problem is Pandemic** Death – Suicide Skyrocketing Second leading cause of death Depression – No Hope leads to drugs Dropouts – 30% No Future Destruction – Violence & Gangs Drugs – 20% Potential Addiction Despair – 50% "American Dream is Dead"

Our Institutions are Crumbling Our Youth are Disintegrating Only Leaders Build Trust in Institutions



REBUILDING TRUST IN AMERICA

What we can do to change the course of destiny?











Committed to Rebuild Trust in America

Learn more about our strategies and programs at www.ICLInstitute.com

When Do We Reach the Snap-Point? **Stress Effects** > Confusion > Ambiguity Vulnerability >Insecurity >Tension Institution **▶** Uncertainty **Polarization** Pace of >Instability > Doubt Leadership Change & **Stress Complexity** 2010 1970 1990 2000 1980 Trust must turn around!

24

Time

EIGHT TRUST PRINCIPLES

- 1. Fairness & Reciprocity
- 2. Accountability & Integrity
- 3. Respect & Empathy
- 4. Truthfulness, Courage
- 5. Honourable Purpose
- 6. Ethics & Excellence
- 7. Safety & Security
- 8. Transparency & Openness



